Office of Information Technology

NC State offers you a leading-edge academic computing environment to enrich your student life and learning. You'll find that many colleges and administrative and academic units are involved in providing various IT resources, services and information.

The Office of Information Technology (OIT) provides centralized campuswide computing and information and communication technology services in support of the university's academic and administrative goals. Some services we provide to you are:

- On Campus App (https://oncampus.ncsu.edu): Serves as your daily guide to life on campus with easy mobile access to the Course Catalog, WolfWare, NC State Dining options, University News, WolfAlert information and more.
- NC State Help Desk (http://help.ncsu.edu) and OIT Walk-In Center (https://oit.ncsu.edu/help-support/walk-in/): Receive general IT support as well as one-on-one assistance with software, hardware, network connectivity and Unity account issues.
- Google Workspace (https://ncsu.service-now.com/sp/? id=service_page&service=678f4309db965090efb541db13961912): Create, collaborate and get organized with the university's official email, calendaring, productivity and collaboration suite.
- MyPack Portal (https://mypack.ncsu.edu): Your gateway to view class schedules, grades, transcripts, pay bills and more.
- Software (https://software.ncsu.edu): Get access to free and discounted software licenses, including MATLAB, SAS, JMP, SnapGene, SPSS and many other popular software for students.
- WolfPrint (https://oit.ncsu.edu/my-it/wolfprint/): Submit a print job from one location, even from your smartphone, and then pick it up at one of the many WolfPrint FollowMe printers on campus.
- Encrypted Wi-Fi (https://wifi.ncsu.edu/eduroam/): Get connected to NC State's eduroam network, which provides secure and encrypted access to the internet and campus resources.
- Internet Access for On-Campus Housing (https://ncsu.service-now.com/sp/?id=kb_article_view&sysparm_article=KB0019641): High-speed internet access for students living in campus residence halls.
- Virtual Computing Lab (https://vcl.ncsu.edu): Use remote access to connect to the university applications you need.
- High Performance Computing (https://hpc.ncsu.edu/main.php): Provide students and researchers with computational resources, tools, consulting and support.

Unity ID and Password

As an NC State student, you will have a Unity ID and password, which are your credentials to access campus-wide computing services and facilities. You should never share your Unity password with anyone.

In addition to your Unity ID and password, you must use Duo Security (https://ncsu.service-now.com/sp/en/? id=kb_article_view&sys_kb_id=d80fac9a8306d214a35714326daad316) to access many university online services. Duo provides two-factor authentication for an additional layer of account protection.

Information about your Unity ID and password along with help are provided during student orientation sessions, from the NC State Help Desk (http://help.ncsu.edu) and online on the OIT (https://oit.ncsu.edu) website.

Help

For additional information, see NC State's computing resources:

- OIT (https://oit.ncsu.edu) website
- OIT Walk-in Center (https://oit.ncsu.edu/help-support/walk-in/), West Dunn Building (corner of Dan Allen and Thurman drives)
- NC State Help Desk, 919-515-HELP (4357) or help.ncsu.edu (https://help.ncsu.edu)

Leadership

Marc I. Hoit, Vice Chancellor for Information Technology and Chief Information Officer
Mardecia Bell, Chief Information Security Officer
Danny Davis, Assistant Vice Chancellor for Technology Support Services
Gwen Hazlehurst, Assistant Vice Chancellor for Enterprise Application Services
Karen Horne, Senior Director of Business Services
Eric Sills, Assistant Vice Chancellor for Shared Services
Greg Sparks, Assistant Vice Chancellor for Communication Technologies
Kim Vassiliadis, Assistant Vice Chancellor for Outreach, Communications and Outreach