

# Student Services Center

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The **Student Services Center (SSC)** is NC State's one-stop center for student registration, financial aid, and billing needs. The Center was formed in 2016 to merge the resources and services of the University Cashier's Office, Department of Registration and Records, and Office of Scholarships and Financial Aid in order to better serve the students of NC State. Students can visit the SSC in Harris Hall on Main Campus to order an official transcript, receive an enrollment verification, meet with a financial aid counselor, or discuss payment options with the university cashiers.

The Student Services Center website (<https://studentservices.ncsu.edu/>) provides helpful information for students on how to search and register for classes, as well as everything they need to know about staying on track to graduate. Our experts are ready to help incoming, current and former members of the Wolfpack--and their families--accomplish any financial or academic task necessary.

## Department of Registration and Records

The Department of Registration and Records is responsible for maintaining student records and enrollment systems, establishing the academic calendar, establishing and upholding policies on academic standards, and providing several other essential services to students and faculty on campus.

**Charles Clift, Associate Vice Provost and University Registrar**

## Office of Scholarships and Financial Aid

The Office of Scholarships and Financial Aid is responsible for evaluating students' financial need and eligibility, calculating financial aid offers, disbursing federal and state financial aid awards, and upholding policies on academic standards for financial aid recipients.

Financial aid counselors and staff at NC State are trained and highly equipped to meet the needs of all students, even those with the most exceptional of circumstances. We are dedicated to working with students as closely as possible to ensure a seamless transition to NC State without financial worry.

**Krista Ringler, Associate Vice Provost and Director**

## University Cashier's Office

The University Cashier's Office projects a positive image of the University by providing courteous and professional service. We treat each individual customer with dignity and respect. Financial services for the University are provided in an ethical and professional manner with a focus on fiscal integrity and accountability. The success of our students will always be our primary concern.

**Maria Brown, Director**

Learn more about the Student Services Center on our website (<https://studentservices.ncsu.edu/>).

*The Student Services Center is bound by the **Family Educational Rights and Privacy Act (FERPA)**, which gives students certain rights to privacy of their education records and rights of access to their education records. Employees and agents of the University are expected to comply fully with this law. Please review the NC State REG 11.00.01 - Family Educational Rights and Privacy Act (FERPA) (<https://policies.ncsu.edu/>*

*regulation/reg-11-00-01/) for detailed information about this federal law and what it means for our students, their families, and sharing of student information.*

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